



## Curriculum Vitae

### Personal Information

First name / Surname **Adrian Patrascu**  
Address 13-17, Vantului Street, Bucharest, Romania  
Telephone(s) +40742364641  
E-mail Adrian.patrascu88@gmail.com  
Nationality Romanian  
Date of Birth 18.11.1988  
Gender Male

**Desired Position** **Scholarship University of Hull**

### Work Experience

Dates 27.06.2012 – 17.10.2014  
Position Held **Device Engineer**

#### Main Activities and Responsibilities

Testing all the new handsets that Orange Romania marketing intend to sales, before launching. This includes: phones, tablets, dongles and routers. I have done a similar validation process for new software releases for the handsets we were sealing. Raise tickets in the device quality center and follow up the solving of the issues until the producers solve them.

Be always in contact with other departments involved in device validation or device troubleshooting process. This means regular meeting with Marketing, Service, Customer Service and Monitoring Center teams, for gathering their feedback or investigate together on some issues.

To be up to date with all the new features that the device manufacturers implement and study if the features could impact the mobile network.

Keep the testing procedure up to date, taking into consideration the compatibilities with Orange applications, Orange clients behavior (know top 5 app) and also SIM cards types sold.

Build a small database and populate it with the activities related to device testing. As outputs should have the SLA KPI with the marketing, and the other external partners. Here we should be able to see for how many devices the partner have met the SLA (per priorities), what was their load and other relevant KPI. This database should contain also the ticket opened per device and the date the bug was fixed.

Name and Address of Employer Orange Romania, 47-53, Lascar Catargiu Bd., Bucharest, Romania

Type of Business Telecommunications

Dates 20.10.2014 – Present

Position Held **Mobile Device Technical Support Engineer**

Main Activities and Responsibilities

Offer 4th level support for mobile device management issues that Oracle employees have. Write documentation for mobile device management issues so that lower tier support can understand better the issues and so that they have a solution put in place for the issues users might raise.

Manage, schedule and test software updates on the device management server so that users have the latest features available.

Develop and update instructions for users to enrol correctly the mobile device in the administration portal. Record detailed video instructions for users to follow as it is easier to follow multimedia information.

Name and Address of Employer ORACLE Romania, 43 Pipera Street, Bucharest, Romania

Type of Business Information Technology

### Education and Training

Dates 2014 – Present

Title of Qualification Awarded I am attending the Doctoral School at the “Polytechnic of Bucharest University” in the Telecommunications Faculty.  
The domain I am currently studying is adaptive algorithm.

Dates 2012 – 2014

Title of Qualification Awarded Master’s in Multimedia Communications at the “Polytechnic of Bucharest University” in the Telecommunications Faculty.

Dates 2008-2012

Title of Qualification Awarded Bachelor degree in telecommunications obtained with the best degree available. The domain I have obtained it is “Optical fiber communications”.

### Personal Skills and Competences

Mother Tongue **Romanian**

Other Languages

Self-assessment  
*European level*

**Language**  
**Language**

Understanding				Speaking				Writing	
Listening		Reading		Spoken interaction		Spoken production			
VG	English	VG	English	VG	English	VG	English	VG	English
G	French	G	French	G	French	G	French	G	French

Social Skills and Competences	I am a sociable person and I communicate very easy with the people I interact with. I am an Assistant at the Telecommunications Faculty for Professor Silviu Ciochina at the Digital Signal Processing class and this helps me understand and communicate with the students and help them know what the demands would be for an Engineer position after they graduate.
Technical Skills and Competences	<p>Knowledge of the most important mobile platforms: IOS, Android, Blackberry OS 10 and 7, Windows Phone.</p> <p>Knowledge of HTML and Oracle Application Express programming.</p> <p>Knowledge in adapting commercial demands into test cases and implementing them so that all the aspects are covered in the test scenarios proposed.</p> <p>Knowledge of the QXDM tool.</p> <p>Knowledge of the 2G/3G/4G infrastructures.</p>
Driving Licence	I have a driving license since 2007.